



Migration Solutions for Diversified Pharmaceutical Org.

A New Era Technology Project Highlight

Overview

A global and diversified pharmaceutical company engaged New Era as a Microsoft Gold Partner to coordinate and manage the scheduling and communications to migrate ADMS/O365 user accounts in scope. Additionally, New Era helped to provide Level 1 and 2 Help Desk staff augmentation.

Solution

The domain consolidation encompassed the business consolidation of the customer and their newly acquired business, while ensuring the client's accounts stayed on the existing domain. New Era's solution includes planning, designing, building, populating, and maintaining for a wide range of areas, including migration coordination database, schedules, and communications. New Era conducted daily coordination, meetings, reporting, and go-live activities. New Era also tracked object readiness and migration status to prioritize program activities while providing precise and tailored reporting for all project teams and stakeholders.

Outcome

Data security and availability are critical, ensuring uninterrupted data and communications access for the migrating users were a number one priority. New Era's solutions allowed the customer to be on a single EXO multi-tenant, consuming a variety of 365 licenses. Additionally, the client is positioned to expand consumption of MS products and services, especially those that are cloud-based.

Want to learn more about this project or solution?

Call us at 877-696-7720 or visit neweratech.com/us/contact-us.

Gold
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