



Massive Migration for Multinational Delivery Services Co.

A New Era Technology Project Highlight

Overview

A multinational delivery services company that connects more than 220 countries and territories was seeking to migrate mail objects from their aging infrastructure to Exchange Online Multi-tenant. As a Microsoft Gold Partner, New Era and Microsoft were engaged to ensure there was no significant impact in the ability of the client to provide services during this change for 215,000 end-points.

Solution

A variety of business, technical, infrastructure, and real-world constraints were prioritized to swiftly schedule and migrate accounts while minimizing disruption to multiple business units. New Era planned, designed, built and maintained databases, schedules, executed migration communications, while monitoring and responding to inquiries received by the project mailbox. Other accomplishments included conducting daily coordination, meetings, reporting, and go-live activities, tracking object readiness and migration status, and provided tailored reporting for all project teams and stakeholders.

Outcome

The customer is now on EXO multi-tenant, consuming a variety of O365 licenses. The client has real collaboration between business units and delivery logistics, can decommission complex and aging infrastructure, and experience seamless integration with new Microsoft tools, easing end-user adoption. This solution has created efficiency, alignment, and ease of coordination.

Want to learn more about this project or solution?
Call us at 877-696-7720 or visit neweratech.com/us/contact-us.

